

SUMMONS (CITACION JUDICIAL)

FOR COURT USE ONLY
(SOLO PARA USO DE LA CORTE)

ELECTRONICALLY FILED
Superior Court of California,
County of San Diego
5/1/2025 3:20:59 PM

Clerk of the Superior Court
By R. Chanez, Deputy Clerk

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

T. FETTER & CO. dba SAN DIEGO CAR CARE, a California Corporation; COSTA VERDE CAR WASH, INC., a California corporation; (Additional Parties Attachment form is attached)

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

BALZHAN BIRLES, an individual, on behalf of Plaintiff, and on behalf of all persons similarly situated,

NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below.

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association. **NOTE:** The court has a statutory lien for waived fees and costs on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case. **¡AVISO!** Lo han demandado. Si no responde dentro de 30 días, la corte puede decidir en su contra sin escuchar su versión. Lea la información a continuación.

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.sucorte.ca.gov), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.sucorte.ca.gov) o poniéndose en contacto con la corte o el colegio de abogados locales. **AVISO:** Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de \$10,000 ó más de valor recibida mediante un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que pagar el gravamen de la corte antes de que la corte pueda desechar el caso.

The name and address of the court is:
(El nombre y dirección de la corte es): San Diego Superior Court
Hall of Justice - 330 W Broadway, San Diego, CA 92101

CASE NUMBER:
(Número del Caso):

25CU022897C

The name, address, and telephone number of plaintiff's attorney, or plaintiff without an attorney, is:
(El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es):
Jennifer Gerstenzang, Esq. T: (619) 255-9047 Zakay Law Group, APLC - 5440 Morehouse Drive, Suite 3600, San Diego, CA 92121

DATE:
(Fecha) May 2, 2025

Clerk, by
(Secretario) R. Chanez, Deputy
(Adjunto)

(For proof of service of this summons, use Proof of Service of Summons (form POS-010).)
(Para prueba de entrega de esta citación use el formulario Proof of Service of Summons, (POS-010)).

[SEAL]



NOTICE TO THE PERSON SERVED: You are served

1. ☐ as an individual defendant.
2. ☐ as the person sued under the fictitious name of (specify):
3. ☐ on behalf of (specify):
under: ☐ CCP 416.10 (corporation) ☐ CCP 416.60 (minor)
☐ CCP 416.20 (defunct corporation) ☐ CCP 416.70 (conservatee)
☐ CCP 416.40 (association or partnership) ☐ CCP 416.90 (authorized person)
☐ other (specify):
4. ☐ by personal delivery on (date):

SHORT TITLE:

Balzhan Birles v. T. Fetter & Co. dba San Diego Car Carde, et al.

CASE NUMBER:

25CU022897C

INSTRUCTIONS FOR USE

- This form may be used as an attachment to any summons if space does not permit the listing of all parties on the summons.
- If this attachment is used, insert the following statement in the plaintiff or defendant box on the summons: "Additional Parties Attachment form is attached."

List additional parties (Check only one box. Use a separate page for each type of party.):

☐ Plaintiff ☒ Defendant ☐ Cross-Complainant ☐ Cross-Defendant

CARMEL MOUNTAIN RANCH CAR WASH, INC., a California corporation; RANCHO BERNARDO CAR WASH, LLC, a California limited liability company; DEL MAR HIGHLANDS CAR WASH, INC., a California corporation; 52 & CONVOY CORP., a California corporation; and DOES 1-50, Inclusive,

ZAKAY LAW GROUP, APLC

Shani O. Zakay (State Bar #277924)

shani@zakaylaw.com

Jackland K. Hom (State Bar #327243)

jackland@zakaylaw.com

Rachel Newman (State Bar #350826)

rachel@zakaylaw.com

Jennifer Gerstenzang (State Bar #279810)

jenny@zakaylaw.com

Jaclyn Joyce (State Bar #285124)

jaclyn@zakaylaw.com

5440 Morehouse Drive, Suite 3600

San Diego, CA 92121

Telephone: (619) 255-9047

JCL LAW FIRM, APC

Jean-Claude Lapuyade (State Bar #248676)

jlapuyade@jcl-lawfirm.com

5440 Morehouse Drive, Suite 3600

San Diego, CA 92121

Telephone: (619) 599-8292

Attorneys for PLAINTIFF

SUPERIOR COURT OF THE STATE OF CALIFORNIA

IN AND FOR THE COUNTY OF SAN DIEGO

BALZHAN BIRLES, an individual, on behalf
of Plaintiff, and on behalf of all persons
similarly situated,

Plaintiff,

v.

T. FETTER & CO. dba SAN DIEGO CAR
CARE, a California Corporation; COSTA
VERDE CAR WASH, INC., a California
corporation; CARMEL MOUNTAIN RANCH
CAR WASH, INC., a California corporation;
RANCHO BERNARDO CAR WASH, LLC, a
California limited liability company; DEL
MAR HIGHLANDS CAR WASH, INC., a
California corporation; 52 & CONVOY
CORP., a California corporation; and DOES 1-
50, Inclusive,

Defendants.

ELECTRONICALLY FILED
Superior Court of California,
County of San Diego

5/1/2025 3:20:59 PM

Clerk of the Superior Court

By R. Chanez, Deputy Clerk

Case No: 25CU022897C

CLASS ACTION COMPLAINT FOR:

- 1) UNFAIR COMPETITION IN VIOLATION
OF CAL. BUS. & PROF. CODE §17200 *et*
seq;
- 2) FAILURE TO PAY MINIMUM WAGES IN
VIOLATION OF CAL. LAB. CODE §§
1194, 1197 & 1197.1;
- 3) FAILURE TO PAY OVERTIME WAGES
IN VIOLATION OF CAL. LAB. CODE §§
510, *et seq*;
- 4) FAILURE TO PROVIDE REQUIRED
MEAL PERIODS IN VIOLATION OF
CAL. LAB. CODE §§ 226.7 & 512 AND
THE APPLICABLE IWC WAGE ORDER;
- 5) FAILURE TO PROVIDE REQUIRED
REST PERIODS IN VIOLATION OF CAL.
LAB. CODE §§ 226.7 & 512 AND THE
APPLICABLE IWC WAGE ORDER;

- 1 6) FAILURE TO PROVIDE ACCURATE
2 ITEMIZED STATEMENTS IN
3 VIOLATION OF CAL. LAB. CODE § 226;
4 7) FAILURE TO PROVIDE WAGES WHEN
5 DUE IN VIOLATION OF CAL. LAB.
6 CODE §§ 201, 202 AND 203; AND
7 8) FAILURE TO REIMBURSE EMPLOYEES
8 FOR REQUIRED EXPENSES IN
9 VIOLATION OF CAL. LAB. CODE § 2802.

10 **DEMAND FOR A JURY TRIAL**

11 PLAINTIFF BALZHAN BIRLES (“PLAINTIFF”), an individual, on behalf of PLAINTIFF
12 and all other similarly situated current and former employees, alleges on information and belief,
13 except for their own acts and knowledge which are based on personal knowledge, the following:

14 **PRELIMINARY ALLEGATIONS**

15 1. Defendant T. FETTER & CO. dba SAN DIEGO CAR CARE (“Defendant T. Fetter
16 & Co.”) is a California corporation that at all relevant times mentioned herein conducted and
17 continues to conduct substantial and regular business throughout California.

18 2. Defendant COSTA VERDE CAR WASH, INC. (“Defendant Costa Verde Car
19 Wash”) is a California corporation that at all relevant times mentioned herein conducted and
20 continues to conduct substantial and regular business throughout California.

21 3. Defendant CARMEL MOUNTAIN RANCH CAR WASH, LLC (“Defendant
22 Carmel Mountain Ranch Car Wash”) is a California limited liability corporation that at all relevant
23 times mentioned herein conducted and continues to conduct substantial and regular business
24 throughout California.

25 4. Defendant RANCHO BERNARDO CAR WASH, INC. (“Defendant Rancho
26 Bernardo Car Wash”) is a California corporation that at all relevant times mentioned herein
27 conducted and continues to conduct substantial and regular business throughout California.

28 5. Defendant DEL MAR HIGHLANDS CAR WASH, INC. (“Defendant Del Mar
Highlands Car Wash”) is a California corporation that at all relevant times mentioned herein
conducted and continues to conduct substantial and regular business throughout California.

1 6. Defendant 52 & CONVOY CORP. (“Defendant 52 & Convoy”) is a California
2 corporation that at all relevant times mentioned herein conducted and continues to conduct
3 substantial and regular business throughout California.

4 7. Defendant T. Fetter & Co., Defendant Costa Verde Car Wash , Defendant Carmel
5 Mountain Ranch Car Wash, Defendant Rancho Bernardo Car Wash, Defendant Del Mar Highlands
6 Car Wash, and Defendant 52 & Convoy were the joint employers of PLAINTIFF as evidenced by
7 the documents issued to PLAINTIFF, by the company PLAINTIFF performed work for
8 respectively, and as these entities each exerted control over the hours, wages and/or working
9 conditions of PLAINTIFF, and are therefore jointly responsible as employers for the conduct
10 alleged herein as “DEFENDANTS.”

11 8. PLAINTIFF alleges there has existed a unity of interest and ownership between
12 DEFENDANTS such that any individuality and separateness between the entities has ceased and
13 all DEFENDANTS are referred to herein as “DEFENDANTS” and/or “DEFENDANT.”

14 9. PLAINTIFF alleges that DOES 1-50 are the partners, agents, owners, or managers
15 of DEFENDANTS at all relevant times. PLAINTIFF alleges there has existed a unity of interest
16 and ownership between Defendant T. Fetter & Co., Defendant Costa Verde Car Wash, Defendant
17 Carmel Mountain Ranch Car Wash, Defendant Rancho Bernardo Car Wash, Defendant Del Mar
18 Highlands Car Wash, and Defendant 52 & Convoy such that any individuality and separateness
19 between the entities has ceased. Defendant T. Fetter & Co., Defendant Costa Verde Car Wash,
20 Defendant Carmel Mountain Ranch Car Wash, Defendant Rancho Bernardo Car Wash, Defendant
21 Del Mar Highlands Car Wash, and Defendant 52 & Convoy are therefore alter egos of each other.
22 Adherence to the fiction of the separate existence of DEFENDANTS would permit an abuse of the
23 corporate privilege, and would promote injustice by protecting DEFENDANTS from liability for
24 the wrongful acts committed by them.

25 10. PLAINTIFF further alleges that DEFENDANTS are the alter egos of each other for
26 the following reasons:

- 27 a. On the California Secretary of State’s website (<https://businesssearch.sos.ca.gov/>)
28 Defendant T. Fetter & Co., Defendant Costa Verde Car Wash, Defendant Carmel
Mountain Ranch Car Wash, Defendant Rancho Bernardo Car Wash, Defendant Del

1 Mar Highlands Car Wash, and Defendant 52 & Convoy have the same entity address
2 and/or mailing address and/or Agent for Service of Process;

3 b. On information and belief Defendant T. Fetter & Co., Defendant Costa Verde Car
4 Wash, Defendant Carmel Mountain Ranch Car Wash, Defendant Rancho Bernardo
5 Car Wash, Defendant Del Mar Highlands Car Wash, and Defendant 52 & Convoy
6 utilize the same standardized employment forms and issue the same employment
7 policies and same pay stubs;

8 c. On information and belief Defendant T. Fetter & Co., Defendant Costa Verde Car
9 Wash, Defendant Carmel Mountain Ranch Car Wash, Defendant Rancho Bernardo
10 Car Wash, Defendant Del Mar Highlands Car Wash, and Defendant 52 & Convoy
11 have an executive team which supervise and manage the operations of all of
12 DEFENDANTS' retail gasoline, car wash, and convenience store businesses,
13 supervised and managed the finances of all of DEFENDANTS' retail gasoline, car
14 wash, and convenience store businesses, supervised and managed the marketing of
15 all of DEFENDANTS' retail gasoline, car wash, and convenience store businesses,
16 and supervised and managed the human resources of all of DEFENDANTS' retail
17 gasoline, car wash, and convenience store businesses.

18 11. PLAINTIFF alleges that DEFENDANTS' various separate corporate entities are
19 used by an individual or individuals, or by another corporation, to accomplish inequitable purposes,
20 including to limit liability for the unlawful acts of DEFENDANTS.

21 12. PLAINTIFF alleges that there is such a unity of interest and ownership between
22 DEFENDANTS' various corporate entities that own DEFENDANTS' retail gasoline, car wash, and
23 convenience store businesses and the individual or individuals, or organization controlling those
24 corporate entities that their separate personalities no longer exist.

25 13. PLAINTIFF further alleges that the failure to disregard the various corporate entities
26 would promote injustice.

27 14. Defendant T. Fetter & Co., Defendant Costa Verde Car Wash, Defendant Carmel
28 Mountain Ranch Car Wash, Defendant Rancho Bernardo Car Wash, Defendant Del Mar Highlands
Car Wash, and Defendant 52 & Convoy were the joint employers of PLAINTIFF as evidenced by
the documents issued to PLAINTIFF, by the company PLAINTIFF performed work for

1 respectively, and as these entities each exerted control over the hours, wages and/or working
2 conditions of PLAINTIFF, and are therefore jointly responsible as employers for the conduct
3 alleged herein as “DEFENDANTS.”

4 15. DEFENDANTS own and operate retail gasoline, car wash, and convenience store
5 businesses in California, including in the County of San Diego, where PLAINTIFF worked.

6 16. PLAINTIFF was employed by DEFENDANTS in California from November of
7 2024 to February of 2025, as a non-exempt employee, paid on an hourly basis, and entitled to the
8 legally required meal and rest periods and payment of minimum and overtime wages due for all
9 time worked.

10 17. PLAINTIFF reserves the right to seek leave to amend this complaint to add new
11 Plaintiffs, if necessary, in order to establish suitable representative(s) pursuant to *La Sala v.*
12 *American Savings and Loan Association* (1971) 5 Cal.3d 864, 872, and other applicable law.

13 18. PLAINTIFF brings this Class Action on behalf of PLAINTIFF and a California
14 class, defined as all persons who are or previously were employed by Defendant T. Fetter & Co.
15 and/or Defendant Costa Verde Car Wash and/or Defendant Carmel Mountain Ranch Car Wash
16 and/or Defendant Rancho Bernardo Car Wash and/or Defendant Del Mar Highlands Car Wash
17 and/or Defendant 52 & Convoy in California and classified as non-exempt employees (the
18 “CALIFORNIA CLASS”) at any time during the period beginning four (4) years prior to the filing
19 of this Complaint and ending on the date as determined by the Court (the “CLASS PERIOD”). The
20 amount in controversy for the aggregate claim of the CALIFORNIA CLASS members is under five
21 million dollars (\$5,000,000.00).

22 19. PLAINTIFF brings this Class Action on behalf of PLAINTIFF and a
23 CALIFORNIA CLASS in order to fully compensate the CALIFORNIA CLASS for their losses
24 incurred during the CLASS PERIOD caused by DEFENDANTS’ uniform policy and practice
25 which failed to lawfully compensate these employees. DEFENDANTS’ uniform policy and
26 practice alleged herein was an unlawful, unfair, and deceptive business practice whereby
27 DEFENDANTS retained and continue to retain wages due to PLAINTIFF and the other members
28 of the CALIFORNIA CLASS. PLAINTIFF and the other members of the CALIFORNIA CLASS

1 seek an injunction enjoining such conduct by DEFENDANTS in the future, relief for the named
2 PLAINTIFF and the other members of the CALIFORNIA CLASS who have been economically
3 injured by DEFENDANTS' past and current unlawful conduct, and all other appropriate legal and
4 equitable relief.

5 20. The true names and capacities, whether individual, corporate, subsidiary,
6 partnership, associate or otherwise of DEFENDANTS DOES 1 through 50, inclusive, are presently
7 unknown to PLAINTIFF who therefore sues these DEFENDANTS by such fictitious names
8 pursuant to California Civil Procedure Code Section 474. PLAINTIFF will seek leave to amend
9 this Complaint to allege the true names and capacities of DEFENDANTS DOES 1 through 50,
10 inclusive, when they are ascertained. PLAINTIFF is informed and believes, and based upon that
11 information and belief alleges, that the DEFENDANTS named in this Complaint, including
12 DEFENDANTS DOES 1 through 50, inclusive, are responsible in some manner for one or more of
13 the events and happenings that proximately caused the injuries and damages hereinafter alleged.

14 21. The agents, servants and/or employees of DEFENDANTS and each of them acting
15 on behalf of DEFENDANTS acted within the course and scope of his, her or its authority as the
16 agent, servant and/or employee of DEFENDANTS, and personally participated in the conduct
17 alleged herein on behalf of the DEFENDANTS with respect to the conduct alleged herein.
18 Consequently, the acts of each DEFENDANTS are legally attributable to the other DEFENDANTS
19 and all DEFENDANTS are jointly and severally liable to PLAINTIFF and the other members of
20 the CALIFORNIA CLASS, for the loss sustained as a proximate result of the conduct of the
21 DEFENDANTS' agents, servants and/or employees.

22 22. DEFENDANTS were PLAINTIFF'S employers or persons acting on behalf of
23 PLAINTIFF'S employer, within the meaning of California Labor Code Section 558, who violated
24 or caused to be violated, a Section of Part 2, Chapter 1 of the California Labor Code or any
25 provision regulating hours and days of work in any order of the Industrial Welfare Commission
26 and, as such, are subject to civil penalties for each underpaid employee, as set forth in Labor Code
27 Section 558, at all relevant times.

28 23. DEFENDANTS were PLAINTIFF'S employers or persons acting on behalf of

1 PLAINTIFFS' employer either individually or as an officer, agent, or employee of another person,
2 within the meaning of California Labor Code Section 1197.1, who paid or caused to be paid to any
3 employee a wage less than the minimum fixed by California state law, and as such, are subject to
4 civil penalties for each underpaid employee.

5 24. DEFENDANTS' uniform policies and practices alleged herein were unlawful,
6 unfair, and deceptive business practices whereby DEFENDANTS retained and continue to retain
7 wages due to PLAINTIFF and other members of the CALIFORNIA CLASS.

8 25. PLAINTIFF and other members of the CALIFORNIA CLASS seek an injunction
9 enjoining such conduct by DEFENDANTS in the future, relief for the named PLAINTIFF and other
10 members of the CALIFORNIA CLASS who has been economically injured by DEFENDANTS'
11 past and current unlawful conduct, and all other appropriate legal and equitable relief.

12 **JURISDICTION AND VENUE**

13 26. This Court has jurisdiction over this Action pursuant to California Code of Civil
14 Procedure Section 410.10 and California Business and Professions Code Section 17203. This action
15 is brought as a Class Action on behalf of PLAINTIFF and similarly situated employees of
16 DEFENDANTS pursuant to California Code of Civil Procedure Section 382.

17 27. Venue is proper in this Court pursuant to California Code of Civil Procedure,
18 Sections 395 and 395.5, because DEFENDANTS operate in locations across California, employ
19 the CALIFORNIA CLASS across California, including in this county, and committed the wrongful
20 conduct herein alleged in this county against the CALIFORNIA CLASS.

21 **THE CONDUCT**

22 28. In violation of the applicable sections of the California Labor Code and the
23 requirements of the Industrial Welfare Commission ("IWC") Wage Order, DEFENDANTS as a
24 matter of company policy, practice, and procedure, intentionally, knowingly, and systematically
25 failed to provide legally compliant meal and rest periods, failed to accurately compensate
26 PLAINTIFF and the other members of the CALIFORNIA CLASS for missed meal and rest periods,
27 failed to pay PLAINTIFF and the other members of the CALIFORNIA CLASS for all time worked,
28 failed to compensate PLAINTIFF and the other members of the CALIFORNIA CLASS for off-the-

1 clock work, failed to pay PLAINTIFF and the other members of the CALIFORNIA CLASS
2 overtime at the correct regular rate of pay, failed to compensate PLAINTIFF and the other members
3 of the CALIFORNIA CLASS meal and rest premiums at the regular rate of pay, failed to pay
4 PLAINTIFF and the other members of the CALIFORNIA CLASS redeemed sick pay at the regular
5 rate of pay, failed to reimburse PLAINTIFF and the other members of the CALIFORNIA CLASS
6 for business expenses, and failed to issue to PLAINTIFF and the other members of the
7 CALIFORNIA CLASS with accurate itemized wage statements showing, among other things, all
8 applicable hourly rates in effect during the pay periods and the corresponding amount of time
9 worked at each hourly rate. DEFENDANTS' uniform policies and practices are intended to
10 purposefully avoid the accurate and full payment for all time worked as required by California law
11 which allows DEFENDANTS to illegally profit and gain an unfair advantage over competitors who
12 comply with the law. To the extent equitable tolling operates to toll claims by the CALIFORNIA
13 CLASS against DEFENDANTS, the CLASS PERIOD should be adjusted accordingly.

14 **A. Meal Period Violations**

15 29. Pursuant to the Industrial Welfare Commission Wage Orders, DEFENDANTS were
16 required to pay PLAINTIFF and CALIFORNIA CLASS members for all their time worked,
17 meaning the time during which an employee is subject to the control of an employer, including all
18 the time the employee is suffered or permitted to work. From time to time during the CLASS
19 PERIOD, DEFENDANTS required PLAINTIFF and CALIFORNIA CLASS members to work
20 without paying them for all the time they were under DEFENDANTS' control. Specifically,
21 DEFENDANTS required PLAINTIFF to work while clocked out during what was supposed to be
22 PLAINTIFFS' off-duty meal break. Indeed, there were many days where PLAINTIFF did not even
23 receive a partial lunch. As a result, PLAINTIFF and other CALIFORNIA CLASS members
24 forfeited minimum wage and overtime compensation by regularly working without their time being
25 accurately recorded and without compensation at the applicable minimum wage and overtime rates.
26 DEFENDANTS' uniform policy and practice not to pay PLAINTIFF and other CALIFORNIA
27 CLASS members for all time worked is evidenced by DEFENDANTS' business records.

1 30. From time to time during the CLASS PERIOD, as a result of their rigorous work
2 schedules and DEFENDANTS' inadequate staffing practices, PLAINTIFF and other
3 CALIFORNIA CLASS members are from time to time unable to take thirty (30) minute off-duty
4 meal breaks and were not fully relieved of duty for their meal periods. PLAINTIFF and other
5 CALIFORNIA CLASS members are required to perform work as ordered by DEFENDANTS for
6 more than five (5) hours during some shifts without receiving a meal break. Further,
7 DEFENDANTS failed to provide PLAINTIFF and CALIFORNIA CLASS members with a second
8 off-duty meal period for some workdays in which these employees are required by DEFENDANTS
9 to work ten (10) hours of work. The nature of the work performed by PLAINTIFF and other
10 CALIFORNIA CLASS members does not qualify for the limited and narrowly construed "on-duty"
11 meal period exception. When they were provided with meal periods, PLAINTIFF and other
12 CALIFORNIA CLASS members were, from time to time, required to remain on premises, on duty
13 and on call. DEFENDANTS' failure to provide PLAINTIFF and the CALIFORNIA CLASS
14 members with legally required meal breaks is evidenced by DEFENDANTS' business records. As
15 a result of their rigorous work schedules and DEFENDANTS' inadequate staffing, PLAINTIFF
16 and other members of the CALIFORNIA CLASS therefore forfeit meal breaks without additional
17 compensation and in accordance with DEFENDANTS' strict corporate policy and practice.

18 **B. Rest Period Violations**

19 31. From time to time during the CLASS PERIOD, PLAINTIFF and other
20 CALIFORNIA CLASS members were also required to work in excess of four (4) hours without
21 being provided ten (10) minute rest periods as a result of their rigorous work requirements and
22 DEFENDANTS' inadequate staffing. Further, for the same reasons, these employees were denied
23 their first rest periods of at least ten (10) minutes for some shifts worked of at least two (2) to four
24 (4) hours from time to time, a first and second rest period of at least ten (10) minutes for some shifts
25 worked of between six (6) and eight (8) hours from time to time, and a first, second and third rest
26 period of at least ten (10) minutes for some shifts worked of ten (10) hours or more from time to
27 time. When they were provided with rest breaks, PLAINTIFF and other CALIFORNIA CLASS
28 members were, from time to time, required to remain on premises, on duty and/or on call.

1 PLAINTIFF and other CALIFORNIA CLASS members were also not provided with one-hour
2 wages *in lieu* thereof. As a result of their rigorous work schedules and DEFENDANTS' inadequate
3 staffing, PLAINTIFF and other CALIFORNIA CLASS members were from time to time denied
4 their proper rest periods by DEFENDANTS and DEFENDANTS' managers.

5 **C. Unreimbursed Business Expenses**

6 32. DEFENDANTS as a matter of corporate policy, practice, and procedure,
7 intentionally, knowingly, and systematically failed to reimburse and indemnify the PLAINTIFF
8 and the other CALIFORNIA CLASS members for required business expenses incurred by the
9 PLAINTIFF and other CALIFORNIA CLASS members in direct consequence of discharging their
10 duties on behalf of DEFENDANTS. Under California Labor Code Section 2802, employers are
11 required to indemnify employees for all expenses incurred in the course and scope of their
12 employment. California Labor Code Section 2802 expressly states that "an employer shall
13 indemnify his or her employee for all necessary expenditures or losses incurred by the employee
14 in direct consequence of the discharge of his or her duties, or of his or her obedience to the
15 directions of the employer, even though unlawful, unless the employee, at the time of obeying the
16 directions, believed them to be unlawful."

17 33. In the course of their employment, DEFENDANTS required PLAINTIFF and other
18 CALIFORNIA CLASS members to incur personal expenses for the use of their personal cell
19 phones as a result of and in furtherance of their job duties. Specifically, PLAINTIFF and other
20 CALIFORNIA CLASS members were required to use their personal cell phones in order to
21 perform work related tasks. However, DEFENDANTS unlawfully failed to reimburse
22 PLAINTIFF and other CALIFORNIA CLASS members for the use of their personal cell phones.
23 As a result, in the course of their employment with DEFENDANTS, the PLAINTIFF and other
24 CALIFORNIA CLASS members incurred unreimbursed business expenses that included, but were
25 not limited to, costs related to the use of their personal cell phones all on behalf of and for the
26 benefit of DEFENDANTS.

27
28 ///

1 **D. Wage Statement Violations**

2 34. California Labor Code Section 226 required an employer to furnish its employees
3 an accurate itemized wage statement in writing showing (1) gross wages earned, (2) total hours
4 worked, (3) the number of piece-rate units earned and any applicable piece-rate, (4) all deductions,
5 (5) net wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the
6 name of the employee and only the last four digits of the employee's social security number or an
7 employee identification number other than a social security number, (8) the name and address of
8 the legal entity that is the employer, and (9) all applicable hourly rates in effect during the pay
9 period and the corresponding number of hours worked at each hourly rate by the employee.

10 35. From time to time during the CLASS PERIOD, when PLAINTIFF and other
11 CALIFORNIA CLASS members missed meal and rest breaks, or were paid inaccurately for missed
12 meal and rest period premiums, or were not paid for all hours worked, DEFENDANTS also failed
13 to provide PLAINTIFF and other CALIFORNIA CLASS members with complete and accurate
14 wage statements which failed to show, among other things, all deductions, the total hours worked
15 and all applicable hourly rates in effect during the pay period and the corresponding amount of time
16 worked at each hourly rate, correct rates of pay for penalty payments or missed meal and rest
17 periods.

18 36. In addition to the foregoing, DEFENDANTS, from time to time, failed to provide
19 PLAINTIFF and the CALIFORNIA CLASS Members with wage statements that comply with
20 California Labor Code Section 226.

21 37. As a result, DEFENDANTS issued PLAINTIFF and other CALIFORNIA CLASS
22 members with wage statements that violate California Lab. Code § 226(a)(1)-(9). Further,
23 DEFENDANTS' violations are knowing and intentional, and were not isolated due to an
24 unintentional payroll error due to clerical or inadvertent mistake.

25 **E. Off-the-Clock Work Resulting in Minimum Wage and Overtime Violations**

26 38. During the CLASS PERIOD, from time-to-time DEFENDANTS failed and
27 continues to fail to accurately pay PLAINTIFF and other members of the CALIFORNIA CLASS
28 for all hours worked.

1 39. During the CLASS PERIOD, from time-to-time DEFENDANTS required
2 PLAINTIFF and other members of the CALIFORNIA CLASS to perform pre-shift or post-shift
3 work. This resulted in PLAINTIFF and other CALIFORNIA CLASS members having to work
4 while off-the-clock.

5 40. DEFENDANTS directed and directly benefited from the undercompensated off-the-
6 clock work performed by PLAINTIFF and the other CALIFORNIA CLASS members.

7 41. DEFENDANTS controlled the work schedules, duties, and protocols, applications,
8 assignments, and employment conditions of PLAINTIFF and the other CALIFORNIA CLASS
9 members.

10 42. DEFENDANTS were able to track the amount of time PLAINTIFF and the other
11 members of the CALIFORNIA CLASS spent working; however, DEFENDANTS failed to
12 document, track, or pay PLAINTIFF and the other members of the CALIFORNIA CLASS all
13 wages earned and owed for all the work they performed.

14 43. PLAINTIFF and the other members of the CALIFORNIA CLASS were non-exempt
15 employees, subject to the requirements of the California Labor Code.

16 44. DEFENDANTS' policies and practices deprived PLAINTIFF and the other
17 CALIFORNIA CLASS members of all minimum regular, overtime, and double time wages owed
18 for the off-the-clock work activities. Because PLAINTIFF and the other members of the
19 CALIFORNIA CLASS typically worked over forty (40) hours in a workweek, and more than eight
20 (8) hours per day, DEFENDANTS' policies and practices also deprived them of overtime pay.

21 45. DEFENDANTS knew or should have known that PLAINTIFFS' and the other
22 CALIFORNIA CLASS members' off-the-clock work was compensable under the law.

23 46. As a result, PLAINTIFF and the other members of the CALIFORNIA CLASS
24 forfeited wages due to them for all hours worked at DEFENDANTS' direction, control, and benefit
25 for the time spent working while off-the-clock. DEFENDANTS' uniform policy and practice to
26 not pay PLAINTIFF and the members of the CALIFORNIA CLASS wages for all hours worked in
27 accordance with applicable law is evidenced by DEFENDANTS' business records.

28

F. Regular Rate Violation – Overtime, Double Time, Meal and Rest Period Premiums, and Redeemed Sick Pay

47. From time to time during the CLASS PERIOD, DEFENDANTS failed and continues to fail to accurately calculate and pay PLAINTIFF and the other CALIFORNIA CLASS members for their overtime and double time hours worked, meal and rest period premiums, and redeemed sick pay. As a result, PLAINTIFF and the other CALIFORNIA CLASS members forfeited wages due to them for working overtime without compensation at the correct overtime and double time rates, meal and rest period premiums, and redeemed sick pay rates. DEFENDANTS' uniform policy and practice not to pay the CALIFORNIA CLASS members at the correct rate for all overtime and double time worked, meal and rest period premiums, and sick pay in accordance with applicable law is evidenced by DEFENDANTS' business records.

48. State law provides that employees must be paid overtime at one-and-one-half times their "regular rate of pay." PLAINTIFF and other CALIFORNIA CLASS members were compensated at an hourly rate plus incentive pay that was tied to specific elements of an employee's performance.

49. The second component of PLAINTIFF'S and other CALIFORNIA CLASS members' compensation was DEFENDANTS' non-discretionary incentive program that paid PLAINTIFF and other CALIFORNIA CLASS members incentive wages based on their performance for DEFENDANTS. The non-discretionary bonus program provided all employees paid on an hourly basis with bonus compensation when the employees met the various performance goals set by DEFENDANTS.

50. However, from time to time, when calculating the regular rate of pay in those pay periods where PLAINTIFF and other CALIFORNIA CLASS members worked overtime, double time, paid meal and rest period premium payments, and/or redeemed sick pay, and earned non-discretionary bonuses, DEFENDANTS failed to accurately include the non-discretionary bonus compensation as part of the employee's "regular rate of pay" and/or calculated all hours worked rather than just all non-overtime hours worked. Management and supervisors described the incentive/bonus program to potential and new employees as part of the compensation package. As

1 a matter of law, the incentive compensation received by PLAINTIFF and other CALIFORNIA
2 CLASS members must be included in the “regular rate of pay.” The failure to do so has resulted in
3 a systematic underpayment of overtime and double time compensation, meal and rest period
4 premium payments, and redeemed sick pay to PLAINTIFF and other CALIFORNIA CLASS
5 members by DEFENDANTS. Specifically, California Labor Code Section 246 mandates that paid
6 sick time for non-exempt employees shall be calculated in the same manner as the regular rate of
7 pay for the workweek in which the non-exempt employee uses paid sick time, whether or not the
8 employee actually works overtime in that workweek. DEFENDANTS’ conduct, as articulated
9 herein, by failing to include the incentive compensation as part of the “regular rate of pay” for
10 purposes of sick pay compensation was in violation of California Labor Code Section 246, the
11 underpayment of which is recoverable under California Labor Code Sections 201, 202, 203, and/or
12 204.

13 51. In violation of the applicable sections of the California Labor Code and the
14 requirements of the Industrial Welfare Commission (“IWC”) Wage Order, DEFENDANTS as a
15 matter of company policy, practice, and procedure, intentionally and knowingly failed to
16 compensate PLAINTIFF and the other members of the CALIFORNIA CLASS at the correct rate
17 of pay for all overtime and double time worked, meal and rest period premiums, and redeemed sick
18 pay as required by California law which allowed DEFENDANTS to illegally profit and gain an
19 unfair advantage over competitors who complied with the law. To the extent equitable tolling
20 operates to toll claims by the CALIFORNIA CLASS members against DEFENDANTS, the CLASS
21 PERIOD should be adjusted accordingly.

22 **G. Unlawful Deductions**

23 52. DEFENDANTS, from time-to-time, unlawfully deducted wages from
24 PLAINTIFF’S and CALIFORNIA CLASS members’ pay without explanations and without
25 authorization to do so or notice to PLAINTIFF and the CALIFORNIA CLASS members. As a
26 result, DEFENDANTS violated Labor Code Section 221.

27
28 ///

1 **H. Timekeeping Manipulation**

2 53. During the CLASS PERIOD, DEFENDANTS, from time-to-time, did not have an
3 immutable timekeeping system to accurately record and pay PLAINTIFF and other members of
4 the CALIFORNIA CLASS for the actual time PLAINTIFF and other members of the
5 CALIFORNIA CLASS worked each day, including regular time, overtime hours, sick pay, meal
6 and rest breaks. As a result, DEFENDANTS were able to and did in fact, unlawfully, and
7 unilaterally alter the time recorded in DEFENDANTS' timekeeping system for PLAINTIFF and
8 other members of the CALIFORNIA CLASS in order to avoid paying these employees for all
9 hours worked, applicable overtime compensation, applicable sick pay, missed meal breaks and
10 missed rest breaks.

11 54. As a result, PLAINTIFF and other members of the CALIFORNIA CLASS, from
12 time to time, forfeited time worked by working without their time being accurately recorded and
13 without compensation at the applicable pay rates.

14 55. The mutability of the timekeeping system also allowed DEFENDANTS to alter
15 employee time records by recording fictitious thirty (30) minute meal breaks in DEFENDANTS'
16 timekeeping system to create the appearance that PLAINTIFF and other members of the
17 CALIFORNIA CLASS clocked out for thirty (30) minute meal breaks when, in fact, the employees
18 were not provided an off-duty meal break at all times. This practice is a direct result of
19 DEFENDANTS' uniform policy and practice of denying employees uninterrupted thirty (30)
20 minute off-duty meal breaks each day or otherwise failing to compensate them for missed meal
21 breaks.

22 56. As a result, PLAINTIFF and the other members of the CALIFORNIA CLASS
23 forfeited wages due to them for all hours worked at DEFENDANTS' direction, control and benefit
24 for the time that the timekeeping system was inoperable. DEFENDANTS' uniform policy and
25 practice to not pay PLAINTIFF and the members of the CALIFORNIA CLASS wages for all hours
26 worked in accordance with applicable law is evidenced by DEFENDANTS' business records.

27
28 ///

I. Unlawful Rounding Practices

57. During the CALIFORNIA CLASS PERIOD, DEFENDANTS did not have in place an immutable timekeeping system to accurately record and pay PLAINTIFF and other CALIFORNIA CLASS members for the actual time these employees worked each day, including overtime hours. Specifically, DEFENDANTS had in place an unlawful rounding policy and practice that resulted in PLAINTIFF and CALIFORNIA CLASS members being undercompensated for all their time worked. As a result, DEFENDANTS were able to and did in fact unlawfully and unilaterally round the time recorded in DEFENDANTS' timekeeping system for PLAINTIFF and the members of the CALIFORNIA CLASS in order to avoid paying these employees for all their time worked, including the applicable overtime compensation for overtime worked. As a result, PLAINTIFF and other CALIFORNIA CLASS members, from time to time, forfeited compensation for their time worked by working without their time being accurately recorded and without compensation at the applicable overtime rates.

58. Further, the mutability of DEFENDANTS' timekeeping system and unlawful rounding policy and practice resulted in PLAINTIFF and CALIFORNIA CLASS members' time being inaccurately recorded. As a result, from time to time, DEFENDANTS' unlawful rounding policy and practice caused PLAINTIFF and CALIFORNIA CLASS members to perform work as ordered by DEFENDANTS for more than five (5) hours during a shift without receiving an off-duty meal break.

J. Violations for Untimely Payment of Wages

59. Pursuant to California Labor Code Section 204, PLAINTIFF and the CALIFORNIA CLASS members were entitled to timely payment of wages during their employment. PLAINTIFF and the CALIFORNIA CLASS members, from time to time, did not receive payment of all wages, including, but not limited to, overtime wages, minimum wages, meal period premium wages, and rest period premium wages within the permissible time period.

60. Pursuant to California Labor Code Section 201, "If an employer discharges an employee, the wages earned and unpaid at the time of discharge are due and payable immediately." Pursuant to California Labor Code Section 202, if an employee quits his or her employment, "his

1 or her wages shall become due and payable not later than 72 hours thereafter, unless the employee
2 has given 72 hours previous notice of his or her intention to quit, in which case the employee is
3 entitled to his or her wages at the time of quitting.” PLAINTIFF and the CALIFORNIA CLASS
4 members were, from time to time, not timely provided the wages earned and unpaid at the time of
5 their discharge and/or at the time of quitting, in violation of California Labor Code Sections 201
6 and 202.

7 61. As such, PLAINTIFF demands up to thirty days of pay as penalty for not timely
8 paying all wages due at time of termination for all CALIFORNIA CLASS members whose
9 employment ended during the CLASS PERIOD.

10 **K. Sick Pay Violations**

11 62. California Labor Code Section 246 (a)(1) mandates that “An employee who, on or
12 after July 1, 2015, works in California for the same employer for 30 or more days within a year
13 from the commencement of employment is entitled to paid sick days as specified in this section.”
14 Further, California Labor Code Sections 246(b)-(d) provide for the sick day accrual requirements.
15 From time to time, DEFENDANTS failed to have a policy or practice in place to provide
16 PLAINTIFF and other members of the CALIFORNIA CLASS with sick days and/or paid sick
17 leave. As of January 1, 2024, DEFENDANTS failed to adhere to the law in that they failed to
18 provide and allow employees to use at least 40 hours or five days of paid sick leave per year.

19 63. California Labor Code Section 246(i) requires an employer to furnish its employees
20 with written wage statements setting forth the amount of paid sick leave available. From time to
21 time, DEFENDANTS violated California Labor Code Section 246 by failing to furnish PLAINTIFF
22 and other members of the CALIFORNIA CLASS with wage statements setting forth the amount of
23 paid sick leave available.

24 64. Specifically, as to PLAINTIFF, PLAINTIFF was from time to time unable to take
25 off-duty meal and rest breaks and was not fully relieved of duty for their rest and meal periods.
26 PLAINTIFF was required to perform work as ordered by DEFENDANTS for more than five (5)
27 hours during a shift without receiving an off-duty meal break. Further, DEFENDANTS failed to
28 provide PLAINTIFF with a second off-duty meal period each workday in which they were required

1 by DEFENDANTS to work ten (10) hours of work. When DEFENDANTS provided PLAINTIFF
2 with a rest break, they required PLAINTIFF to remain on premises, on-duty and on-call for the
3 rest break. DEFENDANTS' policy caused PLAINTIFF to remain on premises, on-call and on-
4 duty during what was supposed to be their off-duty meal periods. PLAINTIFF therefore forfeited
5 meal and rest breaks without additional compensation and in accordance with DEFENDANTS'
6 strict corporate policy and practice. Moreover, DEFENDANTS also provided PLAINTIFF with
7 paystubs that failed to comply with California Labor Code Section 226. Further, DEFENDANTS
8 also failed to reimburse PLAINTIFF for required business expenses related to the personal
9 expenses incurred for the use of their personal cell phone on behalf of and in furtherance of their
10 employment with DEFENDANTS. To date, DEFENDANTS have not fully paid PLAINTIFF the
11 minimum, overtime and double time compensation still owed to them, or any penalty wages owed
12 to them under California Labor Code Section 203. The amount in controversy for PLAINTIFF
13 individually does not exceed the sum or value of \$75,000.

14 **CLASS ACTION ALLEGATIONS**

15 65. PLAINTIFF brings this Class Action on behalf of PLAINTIFF, and a California
16 class defined as all persons who are or previously were employed by Defendant T. Fetter & Co.
17 and/or Defendant Costa Verde Car Wash and/or Defendant Carmel Mountain Ranch Car Wash
18 and/or Defendant Rancho Bernardo Car Wash and/or Defendant Del Mar Highlands Car Wash
19 and/or Defendant 52 & Convoy in California and classified as non-exempt employees (the
20 "CALIFORNIA CLASS") at any time during the period beginning four (4) years prior to the filing
21 of this Complaint and ending on the date as determined by the Court (the "CLASS PERIOD").

22 66. PLAINTIFF and the other CALIFORNIA CLASS members have uniformly been
23 deprived of wages and penalties from unpaid wages earned and due, including but not limited to
24 unpaid minimum wages, unpaid overtime compensation, unpaid meal and rest period premiums,
25 illegal meal and rest period policies, failure to reimburse for business expenses, failure to
26 compensate for off-the-clock work, failure to provide accurate itemized wage statements, failure to
27 maintain required records, and interest, statutory and civil penalties, attorney's fees, costs, and
28 expenses.

1 67. The members of the class are so numerous that joinder of all class members is
2 impractical.

3 68. Common questions of law and fact regarding DEFENDANTS' conduct, including
4 but not limited to, off-the-clock work, unpaid meal and rest period premiums, failure to accurately
5 calculate the regular rate of pay for overtime compensation, failure to accurately calculate the
6 regular rate of compensation for missed meal and rest period premiums, failure to provide legally
7 compliant meal and rest periods, failure to reimburse for business expenses, failure to provide
8 accurate itemized wage statements, and failure to ensure they are paid at least minimum wage and
9 overtime, exist as to all members of the class and predominate over any questions affecting solely
10 any individual members of the class. Among the questions of law and fact common to the class are:

- 11 a. Whether DEFENDANTS maintained legally compliant meal period policies and
12 practices;
- 13 b. Whether DEFENDANTS maintained legally compliant rest period policies and
14 practices;
- 15 c. Whether DEFENDANTS failed to pay PLAINTIFF and the CALIFORNIA CLASS
16 members accurate premium payments for missed meal and rest periods;
- 17 d. Whether DEFENDANTS failed to pay PLAINTIFF and the CALIFORNIA CLASS
18 members accurate overtime wages;
- 19 e. Whether DEFENDANTS failed to pay PLAINTIFF and the CALIFORNIA CLASS
20 members at least minimum wage for all hours worked;
- 21 f. Whether DEFENDANTS failed to compensate PLAINTIFF and the CALIFORNIA
22 CLASS members for required business expenses;
- 23 g. Whether DEFENDANTS issued legally compliant wage statements;
- 24 h. Whether DEFENDANTS committed an act of unfair competition by systematically
25 failing to record and pay PLAINTIFF and the other members of the CALIFORNIA
26 CLASS for all time worked;
- 27 i. Whether DEFENDANTS committed an act of unfair competition by systematically
28 failing to record all meal and rest breaks missed by PLAINTIFF and other

CALIFORNIA CLASS members, even though DEFENDANTS enjoyed the benefit of this work, required employees to perform this work and permits or suffers to permit this work;

- j. Whether DEFENDANTS committed an act of unfair competition in violation of California Business and Professions Code Sections 17200, *et seq.* (the “UCL”), by failing to provide the PLAINTIFF and the other members of the CALIFORNIA CLASS with the legally required meal and rest periods.

69. PLAINTIFF is a member of the CALIFORNIA CLASS and suffered damages as a result of DEFENDANTS’ conduct and actions alleged herein.

70. PLAINTIFFS’ claims are typical of the claims of the CALIFORNIA CLASS, and PLAINTIFF has the same interests as the other members of the class.

71. PLAINTIFF will fairly and adequately represent and protect the interests of the CALIFORNIA CLASS members.

72. PLAINTIFF retained able class counsel with extensive experience in class action litigation.

73. Further, PLAINTIFF’S interests are coincident with, and not antagonistic to, the interest of the other CALIFORNIA CLASS members.

74. There is a strong community of interest among PLAINTIFF and the members of the CALIFORNIA CLASS to, inter alia, ensure that the combined assets of DEFENDANTS are sufficient to adequately compensate the members of the CALIFORNIA CLASS for the injuries sustained.

75. The questions of law and fact common to the CALIFORNIA CLASS members predominate over any questions affecting only individual members, including legal and factual issues relating to liability and damages.

76. A class action is superior to other available methods for the fair and efficient adjudication of this controversy because joinder of all class members is impractical. Moreover, since the damages suffered by individual members of the class may be relatively small, the expense and burden of individual litigation makes it practically impossible for the members of the class

1 individually to redress the wrongs done to them. Without class certification and determination of
2 declaratory, injunctive, statutory, and other legal questions within the class format, prosecution of
3 separate actions by individual members of the CALIFORNIA CLASS will create the risk of:

- 4 a. Inconsistent or varying adjudications with respect to individual members of the
5 CALIFORNIA CLASS which would establish incompatible standards of conduct
6 for the parties opposing the CALIFORNIA CLASS; and/or,
- 7 b. Adjudication with respect to individual members of the CALIFORNIA CLASS
8 which would, as a practical matter, be dispositive of the interests of the other
9 members not party to the adjudication or substantially impair or impeded their ability
10 to protect their interests.

11 77. Class treatment provides manageable judicial treatment calculated to bring an
12 efficient and rapid conclusion to all litigation of all wage and hour related claims arising out of the
13 conduct of DEFENDANTS.

14 **FIRST CAUSE OF ACTION**

15 **Unlawful Business Practices**

16 **(Cal. Bus. and Prof. Code §§ 17200, *et seq.*)**

17 **(Alleged by PLAINTIFF and the CALIFORNIA CLASS against DEFENDANTS)**

18 78. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and
19 incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
20 Complaint.

21 79. DEFENDANTS are each a “person” as that term is defined under California
22 Business and Professions Code Section 17021.

23 80. California Business and Professions Code Sections 17200, *et seq.* (the “UCL”)
24 defines unfair competition as any unlawful, unfair, or fraudulent business act or practice. Section
25 17203 authorizes injunctive, declaratory, and/or other equitable relief with respect to unfair
26 competition as follows:

27 Any person who engages, has engaged, or proposes to engage in unfair competition
28 may be enjoined in any court of competent jurisdiction. The court may make such
orders or judgments, including the appointment of a receiver, as may be necessary to
prevent the use or employment by any person of any practice which constitutes unfair

1 competition, as defined in this chapter, or as may be necessary to restore to any person
2 in interest any money or property, real or personal, which may have been acquired
by means of such unfair competition. (Cal. Bus. & Prof. Code § 17203).

3 81. By the conduct alleged herein, DEFENDANTS have engaged and continues to
4 engage in business practices which violate California law, including but not limited to, the
5 applicable Wage Order(s), the California Code of Regulations and the California Labor Code
6 including Sections 201, 202, 203, 204, 210, 226.7, 510, 512, 558, 1194, 1197, 1197.1, 1198, and
7 2802, for which this Court should issue declaratory and other equitable relief pursuant to California
8 Business and Professions Code Section 17203 as may be necessary to prevent and remedy the
9 conduct held to constitute unfair competition, including restitution of wages wrongfully withheld.

10 82. By the conduct alleged herein, DEFENDANTS' practices were unlawful and unfair
11 in that these practices violated public policy, were immoral, unethical, oppressively unscrupulous
12 or substantially injurious to employees, and were without valid justification or utility for which this
13 Court should issue equitable and injunctive relief pursuant to Section 17203 of the California
14 Business and Professions Code, including restitution of wages wrongfully withheld.

15 83. By the conduct alleged herein, DEFENDANTS' practices were deceptive and
16 fraudulent in that DEFENDANTS' uniform policy and practice failed to provide the legally
17 mandated meal and rest periods and the required amount of compensation for missed meal and rest
18 periods, failed to pay minimum and overtime wages owed, and failed to reimburse all necessary
19 business expenses incurred, due to a systematic business practice that cannot be justified, pursuant
20 to the applicable California Labor Code and Industrial Welfare Commission requirements in
21 violation of California Business and Professions Code Sections 17200, *et seq.*, and for which this
22 Court should issue injunctive and equitable relief, pursuant to California Business and Professions
23 Code Section 17203, including restitution of wages wrongfully withheld.

24 84. By the conduct alleged herein, DEFENDANTS' practices were also unlawful,
25 unfair, and deceptive in that DEFENDANTS' employment practices caused PLAINTIFF and the
26 other members of the CALIFORNIA CLASS to be underpaid during their employment with
27 DEFENDANTS.
28

1 85. By the conduct alleged herein, DEFENDANTS' practices were also unfair and
2 deceptive in that DEFENDANTS' uniform policies, practices and procedures failed to provide
3 mandatory meal and/or rest breaks to PLAINTIFF and the CALIFORNIA CLASS members as
4 required by California Labor Code Sections 226.7 and 512.

5 86. Therefore, PLAINTIFF demands on behalf of PLAINTIFF and on behalf of each
6 CALIFORNIA CLASS member, one (1) hour of pay for each workday in which an off-duty meal
7 period was not timely provided for each five (5) hours of work, and/or one (1) hour of pay for each
8 workday in which a second off-duty meal period was not timely provided for each ten (10) hours
9 of work.

10 87. PLAINTIFF further demands on behalf of PLAINTIFF and on behalf of each
11 CALIFORNIA CLASS member, one (1) hour of pay for each workday in which a rest period was
12 not timely provided as required by law.

13 88. By and through the unlawful and unfair business practices described herein,
14 DEFENDANTS have obtained valuable property, money and services from PLAINTIFF and the
15 other members of the CALIFORNIA CLASS, including earned wages for all time worked, and has
16 deprived them of valuable rights and benefits guaranteed by law and contract, all to the detriment
17 of these employees and to the benefit of DEFENDANTS so as to allow DEFENDANTS to unfairly
18 compete against competitors who comply with the law.

19 89. All the acts described herein as violations of, among other things, the Industrial
20 Welfare Commission Wage Orders, the California Code of Regulations, and the California Labor
21 Code, were unlawful and in violation of public policy, were immoral, unethical, oppressive, and
22 unscrupulous, were deceptive, and thereby constitute unlawful, unfair, and deceptive business
23 practices in violation of California Business and Professions Code Sections 17200, *et seq.*

24 90. PLAINTIFF and the other members of the CALIFORNIA CLASS are entitled to,
25 and do, seek such relief as may be necessary to restore to them the money and property which
26 DEFENDANTS have acquired, or of which PLAINTIFF and the other members of the
27 CALIFORNIA CLASS have been deprived, by means of the above described unlawful and unfair
28 business practices, including earned but unpaid wages for all time worked.

91. PLAINTIFF and the other members of the CALIFORNIA CLASS are further entitled to, and do, seek a declaration that the described business practices are unlawful, unfair, and deceptive, and that injunctive relief should be issued restraining DEFENDANTS from engaging in any unlawful and unfair business practices in the future.

PLAINTIFF and the other members of the CALIFORNIA CLASS have no plain, speedy and/or adequate remedy at law that will end the unlawful and unfair business practices of DEFENDANTS. Further, the practices herein alleged presently continue to occur unabated. As a result of the unlawful and unfair business practices described herein, PLAINTIFF and the other members of the CALIFORNIA CLASS have suffered and will continue to suffer irreparable legal and economic harm unless DEFENDANTS are restrained from continuing to engage in these unlawful and unfair business practices.

SECOND CAUSE OF ACTION

Failure To Pay Minimum Wages

(Cal. Lab. Code §§ 1194, 1197 and 1197.1)

(Alleged by PLAINTIFF and the CALIFORNIA CLASS against DEFENDANTS)

92. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint.

93. PLAINTIFF and the other members of the CALIFORNIA CLASS bring a claim for DEFENDANTS' willful and intentional violations of the California Labor Code and the Industrial Welfare Commission requirements for DEFENDANTS' failure to accurately calculate and pay minimum wages to PLAINTIFF and CALIFORNIA CLASS members.

94. Pursuant to California Labor Code Section 204, other applicable laws and regulations, and public policy, an employer must timely pay its employees for all hours worked.

95. California Labor Code Section 1197 provides the minimum wage for employees fixed by the commission is the minimum wage to be paid to employees, and the payment of a less wage than the minimum so fixed is unlawful.

1 96. California Labor Code Section 1194 establishes an employee's right to recover
2 unpaid wages, including minimum wage compensation and interest thereon, together with the costs
3 of suit.

4 97. DEFENDANTS maintained a uniform wage practice of paying PLAINTIFF and the
5 other members of the CALIFORNIA CLASS without regard to the correct amount of time they
6 work. As set forth herein, DEFENDANTS' uniform policy and practice was to unlawfully and
7 intentionally deny timely payment of wages due to PLAINTIFF and the other members of the
8 CALIFORNIA CLASS.

9 98. DEFENDANTS' uniform pattern of unlawful wage and hour practices manifested,
10 without limitation, applicable to the CALIFORNIA CLASS as a whole, as a result of implementing
11 a uniform policy and practice that denies accurate compensation to PLAINTIFF and the other
12 members of the CALIFORNIA CLASS in regard to minimum wage pay.

13 99. In committing these violations of the California Labor Code, DEFENDANTS
14 inaccurately calculated the correct time worked and consequently underpaid the actual time worked
15 by PLAINTIFF and other members of the CALIFORNIA CLASS. DEFENDANTS acted in an
16 illegal attempt to avoid the payment of all earned wages, and other benefits in violation of the
17 California Labor Code, the Industrial Welfare Commission requirements and other applicable laws
18 and regulations.

19 100. As a direct result of DEFENDANTS' unlawful wage practices as alleged herein,
20 PLAINTIFF and the other members of the CALIFORNIA CLASS did not receive the correct
21 minimum wage compensation for their time worked for DEFENDANTS.

22 101. During the CLASS PERIOD, PLAINTIFF and the other members of the
23 CALIFORNIA CLASS were paid less for time worked than they were entitled to, constituting a
24 failure to pay all earned wages.

25 102. By virtue of DEFENDANTS' unlawful failure to accurately pay all earned
26 compensation to PLAINTIFF and the other members of the CALIFORNIA CLASS for the true
27 time they worked, PLAINTIFF and the other members of the CALIFORNIA CLASS have suffered
28

1 and will continue to suffer an economic injury in amounts which are presently unknown to them,
2 and which will be ascertained according to proof at trial.

3 103. DEFENDANTS knew or should have known that PLAINTIFF and the other
4 members of the CALIFORNIA CLASS were under-compensated for their time worked.
5 DEFENDANTS systematically elected, either through intentional malfeasance or gross
6 nonfeasance, to not pay employees for their labor as a matter of uniform company policy, practice
7 and procedure, and DEFENDANTS perpetrated this systematic scheme by refusing to pay
8 PLAINTIFF and the other members of the CALIFORNIA CLASS the correct minimum wages for
9 their time worked.

10 104. In performing the acts and practices herein alleged in violation of California labor
11 laws, and refusing to compensate the members of the CALIFORNIA CLASS for all time worked
12 and provide them with the requisite compensation, DEFENDANTS acted and continues to act
13 intentionally, oppressively, and maliciously toward PLAINTIFF and the other members of the
14 CALIFORNIA CLASS with a conscious and utter disregard for their legal rights, or the
15 consequences to them, and with the despicable intent of depriving them of their property and legal
16 rights, and otherwise causing them injury in order to increase company profits at the expense of
17 these employees.

18 105. PLAINTIFF and the other members of the CALIFORNIA CLASS therefore request
19 recovery of all unpaid wages, according to proof, interest, statutory costs, as well as the assessment
20 of any statutory penalties against DEFENDANTS, in a sum as provided by the California Labor
21 Code and/or other applicable statutes. To the extent minimum wage compensation is determined
22 to be owed to the CALIFORNIA CLASS members who have terminated their employment,
23 DEFENDANTS' conduct also violates Labor Code Sections 201 and/or 202, and therefore these
24 individuals are also be entitled to waiting time penalties under California Labor Code Section 203,
25 which penalties are sought herein on behalf of these CALIFORNIA CLASS members.
26 DEFENDANTS' conduct as alleged herein was willful, intentional and not in good faith. Further,
27 PLAINTIFF and other CALIFORNIA CLASS members are entitled to seek and recover statutory
28 costs.

1 **THIRD CAUSE OF ACTION**

2 **Failure To Pay Overtime Compensation**

3 **(Cal. Lab. Code §§ 204, 510, 1194 and 1198)**

4 **(Alleged by PLAINTIFF and the CALIFORNIA CLASS against DEFENDANTS)**

5 106. PLAINTIFF and the other members of the CALIFORNIA CLASS reallege and
6 incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
7 Complaint.

8 107. PLAINTIFF and the other members of the CALIFORNIA CLASS bring a claim for
9 DEFENDANTS' willful and intentional violations of the California Labor Code and the Industrial
10 Welfare Commission requirements for DEFENDANTS' failure to pay these employees for all
11 overtime worked including work performed in excess of eight (8) hours in a workday, and/or twelve
12 (12) hours in a workday, and/or forty (40) hours in any workweek.

13 108. Pursuant to California Labor Code Section 204, other applicable laws and
14 regulations, and public policy, an employer must timely pay its employees for all hours worked.

15 109. California Labor Code Section 510 provides that employees in California shall not
16 be employed more than eight (8) hours per workday and/or more than forty (40) hours per
17 workweek unless they receive additional compensation beyond their regular wages in amounts
18 specified by law.

19 110. California Labor Code Section 1194 establishes an employee's right to recover
20 unpaid wages, including minimum and overtime compensation and interest thereon, together with
21 the costs of suit. California Labor Code Section 1198 further states that the employment of an
22 employee for longer hours than those fixed by the Industrial Welfare Commission is unlawful.

23 111. During the CLASS PERIOD, PLAINTIFF and CALIFORNIA CLASS members
24 were required by DEFENDANTS to work for DEFENDANTS and were not paid for all the time
25 they worked, including overtime work.

26 112. DEFENDANTS' uniform pattern of unlawful wage and hour practices manifested,
27 without limitation, applicable to the CALIFORNIA CLASS as a whole, as a result of implementing
28 a uniform policy and practice that failed to accurately record overtime worked by PLAINTIFF and

1 other CALIFORNIA CLASS members and denied accurate compensation to PLAINTIFF and the
2 other members of the CALIFORNIA CLASS for overtime worked, including, the overtime work
3 performed in excess of eight (8) hours in a workday, and/or twelve (12) hours in a workday, and/or
4 forty (40) hours in any workweek.

5 113. In committing these violations of the California Labor Code, DEFENDANTS
6 inaccurately recorded overtime worked and consequently underpaid the overtime worked by
7 PLAINTIFF and other CALIFORNIA CLASS members. DEFENDANTS acted in an illegal
8 attempt to avoid the payment of all earned wages, and other benefits in violation of the California
9 Labor Code, the Industrial Welfare Commission requirements and other applicable laws and
10 regulations.

11 114. As a direct result of DEFENDANTS' unlawful wage practices as alleged herein,
12 PLAINTIFF and the other members of the CALIFORNIA CLASS did not receive the correct
13 overtime compensation for their time worked for DEFENDANTS.

14 115. California Labor Code Section 515 sets out various categories of employees who are
15 exempt from the overtime requirements of the law. None of these exemptions are applicable to
16 PLAINTIFF and the other members of the CALIFORNIA CLASS. Further, PLAINTIFF and the
17 other members of the CALIFORNIA CLASS are not subject to a valid collective bargaining
18 agreement that would preclude the causes of action contained herein this Complaint. Rather,
19 PLAINTIFF brings this Action on behalf of PLAINTIFF and the CALIFORNIA CLASS based on
20 DEFENDANTS' violations of non-negotiable, non-waivable rights provided by the State of
21 California.

22 116. During the CLASS PERIOD, PLAINTIFF and the other members of the
23 CALIFORNIA CLASS were paid less for overtime worked than they were entitled to, constituting
24 a failure to pay all earned wages.

25 117. DEFENDANTS failed to accurately pay PLAINTIFF and the other members of the
26 CALIFORNIA CLASS overtime wages for the time they worked which was in excess of the
27 maximum hours permissible by law as required by California Labor Code Sections 510, 1194, and
28 1198, even though PLAINTIFF and the other members of the CALIFORNIA CLASS were

1 regularly required to work, and did in fact work overtime, and did in fact work overtime as to which
2 DEFENDANTS failed to accurately record and pay as evidenced by DEFENDANTS' business
3 records and witnessed by employees.

4 118. By virtue of DEFENDANTS' unlawful failure to accurately pay all earned
5 compensation to PLAINTIFF and the other members of the CALIFORNIA CLASS for the true
6 amount of overtime they worked, PLAINTIFF and the other members of the CALIFORNIA
7 CLASS have suffered and will continue to suffer an economic injury in amounts which are presently
8 unknown to them, and which will be ascertained according to proof at trial.

9 119. DEFENDANTS knew or should have known that PLAINTIFF and the other
10 members of the CALIFORNIA CLASS were undercompensated for their time worked.
11 DEFENDANTS systematically elected, either through intentional malfeasance or gross
12 nonfeasance, to not pay them for their labor as a matter of uniform company policy, practice and
13 procedure, and DEFENDANTS perpetrated this systematic scheme by refusing to pay PLAINTIFF
14 and the other members of the CALIFORNIA CLASS the correct overtime wages for their overtime
15 worked.

16 120. In performing the acts and practices herein alleged in violation of California labor
17 laws, and refusing to compensate the members of the CALIFORNIA CLASS for all time worked
18 and provide them with the requisite compensation, DEFENDANTS acted and continues to act
19 intentionally, oppressively, and maliciously toward PLAINTIFF and the other members of the
20 CALIFORNIA CLASS with a conscious of and utter disregard for their legal rights, or the
21 consequences to them, and with the despicable intent of depriving them of their property and legal
22 rights, and otherwise causing them injury in order to increase company profits at the expense of
23 these employees.

24 121. Therefore, PLAINTIFF and the other members of the CALIFORNIA CLASS request
25 recovery of overtime wages, according to proof, interest, statutory costs, as well as the assessment
26 of any statutory penalties against DEFENDANTS, in a sum as provided by the California Labor
27 Code and/or other applicable statutes. To the extent overtime compensation is determined to be
28 owed to the CALIFORNIA CLASS members who have terminated their employment,

1 DEFENDANTS' conduct also violates California Labor Code Sections 201 and/or 202, and
2 therefore these individuals are also be entitled to waiting time penalties under California Labor
3 Code 203, which penalties are sought herein. DEFENDANTS' conduct as alleged herein was
4 willful, intentional, and not in good faith. Further, PLAINTIFF and other CALIFORNIA CLASS
5 members are entitled to seek and recover statutory costs.

6 **FOURTH CAUSE OF ACTION**

7 **Failure To Provide Required Meal Periods**

8 **(Cal. Lab. Code §§ 226.7 & 512)**

9 **(Alleged by PLAINTIFF and the CALIFORNIA CLASS against DEFENDANTS)**

10 122. PLAINTIFF and the other members of the CALIFORNIA CLASS reallege and
11 incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
12 Complaint.

13 123. During the CLASS PERIOD, DEFENDANTS failed to provide all the legally
14 required off-duty meal breaks to PLAINTIFF and the other CALIFORNIA CLASS members as
15 required by the applicable Wage Order and Labor Code. The nature of the work performed by
16 PLAINTIFF and CALIFORNIA CLASS members did not prevent these employees from being
17 relieved of all of their duties for the legally required off-duty meal periods. As a result of their
18 rigorous work schedules, PLAINTIFF and other CALIFORNIA CLASS members were often not
19 fully relieved of duty by DEFENDANTS for their meal periods. Additionally, DEFENDANTS'
20 failure to provide PLAINTIFF and the CALIFORNIA CLASS members with legally required meal
21 breaks prior to their fifth (5th) hour of work is evidenced by DEFENDANTS' business records.
22 Further, DEFENDANTS failed to provide PLAINTIFF and CALIFORNIA CLASS members with
23 a second off-duty meal period in some workdays in which these employees were required by
24 DEFENDANTS to work ten (10) hours of work. As a result, PLAINTIFF and other members of
25 the CALIFORNIA CLASS forfeited meal breaks without additional compensation and in
26 accordance with DEFENDANTS' strict corporate policy and practice.

27 124. DEFENDANTS further violated California Labor Code Section 226.7 and the
28 applicable IWC Wage Order by failing to compensate PLAINTIFF and CALIFORNIA CLASS

1 members who were not provided a meal period, in accordance with the applicable Wage Order, one
2 additional hour of compensation at each employee's regular rate of pay for each workday that a
3 meal period was not provided.

4 125. As a proximate result of the aforementioned violations, PLAINTIFF and
5 CALIFORNIA CLASS members have been damaged in an amount according to proof at trial, and
6 seek all wages earned and due, interest, penalties, expenses and costs of suit.

7 **FIFTH CAUSE OF ACTION**

8 **Failure To Provide Required Rest Periods**

9 **(Cal. Lab. Code §§ 226.7 & 512)**

10 **(Alleged by PLAINTIFF and the CALIFORNIA CLASS against DEFENDANTS)**

11 126. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and
12 incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
13 Complaint.

14 127. From time to time, PLAINTIFF and other CALIFORNIA CLASS members were
15 required to work in excess of four (4) hours without being provided ten (10) minute rest periods.
16 Further, these employees were denied their first rest periods of at least ten (10) minutes for some
17 shifts worked of at least two (2) to four (4) hours, a first and second rest period of at least ten (10)
18 minutes for some shifts worked of between six (6) and eight (8) hours, and a first, second and third
19 rest period of at least ten (10) minutes for some shifts worked of ten (10) hours or more. PLAINTIFF
20 and other CALIFORNIA CLASS members were also not provided with one-hour wages *in lieu*
21 thereof. As a result of their rigorous work schedules, PLAINTIFF and other CALIFORNIA CLASS
22 members were periodically denied their proper rest periods by DEFENDANTS and
23 DEFENDANTS' managers. In addition, DEFENDANTS failed to compensate PLAINTIFF and
24 other CALIFORNIA CLASS members for their rest periods as required by the applicable Wage
25 Order and Labor Code. As a result, DEFENDANTS' failure to provide PLAINTIFF and the
26 CALIFORNIA CLASS members with all the legally required paid rest periods is evidenced by
27 DEFENDANTS' business records.
28

128. DEFENDANTS further violated California Labor Code Sections 226.7 and the applicable IWC Wage Order by failing to compensate PLAINTIFF and CALIFORNIA CLASS members who were not provided a rest period, in accordance with the applicable Wage Order, one additional hour of compensation at each employee's regular rate of pay for each workday that rest period was not provided.

129. As a proximate result of the aforementioned violations, PLAINTIFF and CALIFORNIA CLASS members have been damaged in an amount according to proof at trial, and seek all wages earned and due, interest, penalties, expenses and costs of suit.

SIXTH CAUSE OF ACTION

Failure To Provide Accurate Itemized Statements

(Cal. Lab. Code § 226)

(Alleged by PLAINTIFF and the CALIFORNIA CLASS against DEFENDANTS)

130. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint.

131. California Labor Code Section 226 provides that an employer must furnish employees with an “accurate itemized” statement in writing showing:

- a. Gross wages earned,
- b. total hours worked by the employee, except for any employee whose compensation is solely based on a salary and who is exempt from payment of overtime under subdivision (a) of Section 515 or any applicable order of the Industrial Welfare Commission,
- c. the number of piece-rate units earned and any applicable piece rate if the employee is paid on a piece-rate basis,
- d. all deductions, provided that all deductions made on written orders of the employee may be aggregated and shown as one item,
- e. net wages earned,
- f. the inclusive dates of the period for which the employee is paid,

- 1 g. the name of the employee and his or her social security number, except that by
2 January 1, 2008, only the last four digits of his or her social security number of an
3 employee identification number other than social security number may be shown on
4 the itemized statement,
- 5 h. the name and address of the legal entity that is the employer, and
- 6 i. all applicable hourly rates in effect during the pay period and the corresponding
7 number of hours worked at each hourly rate by the employee.

8 132. When DEFENDANTS did not accurately record PLAINTIFFS' and other
9 CALIFORNIA CLASS members' missed meal and rest breaks, or were paid inaccurate missed
10 meal and rest break premiums, or were not paid for all hours worked, DEFENDANTS violated
11 California Labor Code Section 226 in that DEFENDANTS failed to provide PLAINTIFF and other
12 CALIFORNIA CLASS members with complete and accurate wage statements which failed to
13 show, among other things, all deductions, the accurate gross wages earned, net wages earned, the
14 total hours worked and all applicable hourly rates in effect during the pay period and the
15 corresponding amount of time worked at each hourly rate, and correct rates of pay for penalty
16 payments or missed meal and rest periods.

17 133. In addition to the foregoing, DEFENDANTS failed to provide itemized wage
18 statements to PLAINTIFF and members of the CALIFORNIA CLASS that complied with the
19 requirements of California Labor Code Section 226(a)(1)-(9).

20 134. DEFENDANTS knowingly and intentionally failed to comply with California Labor
21 Code Section 226(a)(1)-(9), causing injury and damages to PLAINTIFF and the other members of
22 the CALIFORNIA CLASS. These damages include, but are not limited to, costs expended
23 calculating the correct wages for all missed meal and rest breaks and the amount of employment
24 taxes which were not properly paid to state and federal tax authorities. These damages are difficult
25 to estimate. Therefore, PLAINTIFF and the other members of the CALIFORNIA CLASS may elect
26 to recover liquidated damages of fifty dollars (\$50.00) for the initial pay period in which the
27 violation occurred, and one hundred dollars (\$100.00) for each violation in a subsequent pay period
28 pursuant to California Labor Code Section 226, in an amount according to proof at the time of trial

(but in no event more than four thousand dollars (\$4,000.00) for PLAINTIFF and each respective member of the CALIFORNIA CLASS herein).

SEVENTH CAUSE OF ACTION

Failure To Pay Wages When Due

(Cal. Lab. Code § 203)

(Alleged by PLAINTIFF and the CALIFORNIA CLASS against DEFENDANTS)

135. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint.

136. California Labor Code Section 200 provides that:

As used in this article:

- (d) "Wages" includes all amounts for labor performed by employees of every description, whether the amount is fixed or ascertained by the standard of time, task, piece, commission basis, or other method of calculation.
- (e) "Labor" includes labor, work, or service whether rendered or performed under contract, subcontract, partnership, station plan, or other agreement if the labor to be paid for is performed personally by the person demanding payment.

137. California Labor Code Section 201 provides, in relevant part, that "If an employer discharges an employee, the wages earned and unpaid at the time of discharge are due and payable immediately."

138. California Labor Code Section 202 provides, in relevant part, that:

If an employee not having a written contract for a definite period quits his or her employment, his or her wages shall become due and payable not later than 72 hours thereafter, unless the employee has given 72 hours previous notice of his or her intention to quit, in which case the employee is entitled to his or her wages at the time of quitting. Notwithstanding any other provision of law, an employee who quits without providing a 72-hour notice shall be entitled to receive payment by mail if he or she so requests and designates a mailing address. The date of the mailing shall constitute the date of payment for purposes of the requirement to provide payment within 72 hours of the notice of quitting.

139. There was no definite term in PLAINTIFF'S or any CALIFORNIA CLASS members' employment contract.

140. California Labor Code Section 203 provides:

If an employer willfully fails to pay, without abatement or reduction, in accordance with Sections 201, 201.5, 202, and 205.5, any wages of an employee who is discharged or

1 who quits, the wages of the employee shall continue as a penalty from the due date
2 thereof at the same rate until paid or until an action therefor is commenced; but the
wages shall not continue for more than 30 days.

3 141. The employment of PLAINTIFF and many CALIFORNIA CLASS members
4 terminated, and DEFENDANTS have not tendered payment of wages to these employees who
5 missed meal and rest breaks, as required by law.

6 142. Therefore, as provided by California Labor Code Section 203, on behalf of
7 themselves and the members of the CALIFORNIA CLASS whose employment has ended,
8 PLAINTIFF demands up to thirty (30) days of pay as penalty for not paying all wages due at time
9 of termination for all employees who terminated employment during the CLASS PERIOD and
10 demand an accounting and payment of all wages due, plus interest and statutory costs as allowed
11 by law.

12 **EIGHTH CAUSE OF ACTION**

13 **Failure To Reimburse Employees for Required Expenses**

14 **(Cal. Lab. Code §§ 2802)**

15 **(Alleged by PLAINTIFF and the CALIFORNIA CLASS against DEFENDANTS)**

16 143. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and
17 incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
18 Complaint.

19 144. California Labor Code Section 2802 provides, in relevant part, that:
20 An employer shall indemnify his or her employee for all necessary expenditures or
21 losses incurred by the employee in direct consequence of the discharge of his or her
22 duties, or of his or her obedience to the directions of the employer, even though
unlawful, unless the employee, at the time of obeying the directions, believed them to
be unlawful.

23 145. From time to time during the CLASS PERIOD, DEFENDANTS violated California
24 Labor Code Section 2802, by failing to indemnify and reimburse PLAINTIFF and the
25 CALIFORNIA CLASS members for required expenses incurred in the discharge of their job duties
26 for DEFENDANTS' benefit. DEFENDANTS failed to reimburse PLAINTIFF and the
27 CALIFORNIA CLASS members for expenses which included, but were not limited to, the use of
28 their personal cell phones, all on behalf of and for the benefit of DEFENDANTS. Specifically,

1 DEFENDANTS required PLAINTIFF and other CALIFORNIA CLASS members to use their
2 personal cell phones to execute their essential job duties on behalf of DEFENDANTS.
3 DEFENDANTS' uniform policy, practice and procedure was to not reimburse PLAINTIFF and
4 the CALIFORNIA CLASS members for expenses resulting from the use of their personal cell
5 phones within the course and scope of their employment for DEFENDANTS. These expenses
6 were necessary to complete their principal job duties. DEFENDANTS are estopped by
7 DEFENDANTS' conduct to assert any waiver of this expectation. Although these expenses were
8 necessary expenses incurred by PLAINTIFF and the CALIFORNIA CLASS members,
9 DEFENDANTS failed to indemnify and reimburse PLAINTIFF and the CALIFORNIA CLASS
10 members for these expenses as an employer is required to do under the laws and regulations of
11 California.

12 146. PLAINTIFF therefore demands reimbursement for expenditures or losses incurred
13 by them and the CALIFORNIA CLASS members in the discharge of their job duties for
14 DEFENDANTS, or their obedience to the directions of DEFENDANTS, with interest at the
15 statutory rate and costs under California Labor Code Section 2802.

16 **PRAYER FOR RELIEF**

17 WHEREFORE, PLAINTIFF prays for a judgment against all DEFENDANTS, jointly and
18 severally, as follows:

19 1. On behalf of the CALIFORNIA CLASS:

- 20 a. That the Court certify the First Cause of Action asserted by the CALIFORNIA
21 CLASS as a class action pursuant to California Code of Civil Procedure Section 382;
22 b. An order temporarily, preliminarily and permanently enjoining and restraining
23 DEFENDANTS from engaging in similar unlawful conduct as set forth herein;
24 c. An order requiring DEFENDANTS to pay all overtime wages and all sums
25 unlawfully withheld from compensation due to PLAINTIFF and the other members
26 of the CALIFORNIA CLASS; and
27 d. Restitutionary disgorgement of DEFENDANTS' ill-gotten gains into a fluid fund
28 for restitution of the sums incidental to DEFENDANTS' violations due to

1 PLAINTIFF and to the other members of the CALIFORNIA CLASS.

2 2. On behalf of the CALIFORNIA CLASS:

- 3 a. That the Court certify the Second, Third, Fourth, Fifth, Sixth, Seventh, and Eighth
4 Causes of Action asserted by the CALIFORNIA CLASS as a class action pursuant
5 to California Code of Civil Procedure Section 382;
- 6 b. Compensatory damages, according to proof at trial, including compensatory
7 damages for overtime compensation due to PLAINTIFF and the other members of
8 the CALIFORNIA CLASS, during the applicable CLASS PERIOD plus interest
9 thereon at the statutory rate;
- 10 c. Meal and rest period compensation pursuant to California Labor Code Sections
11 226.7, 512 and the applicable IWC Wage Order;
- 12 d. The greater of all actual damages or fifty dollars (\$50) for the initial pay period in
13 which a violation occurs and one hundred dollars (\$100) per each member of the
14 CALIFORNIA CLASS for each violation in a subsequent pay period, not exceeding
15 an aggregate penalty of four thousand dollars (\$4,000), and an award of costs for
16 violation of California Labor Code Section 226;
- 17 e. The wages of all terminated employees from the CALIFORNIA CLASS as a
18 penalty from the due date thereof at the same rate until paid or until an action
19 therefore is commenced, in accordance with California Labor Code Section 203.
- 20 f. The amount of the expenses PLAINTIFF and each member of the CALIFORNIA
21 CLASS incurred in the course of their job duties, plus interest, and costs of suit.

22 3. On all claims:

- 23 a. An award of interest, including prejudgment interest at the legal rate;
- 24 b. Such other and further relief as the Court deems just and equitable; and
- 25
26
27

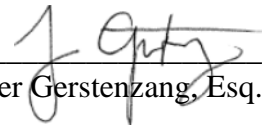
28 ///

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

c. An award of penalties, attorneys’ fees, and costs of suit, as allowable under the law,
including and pursuant to, but not limited to, California Labor Code Sections 218.5,
226, 246 and/or 1194.

DATED: May 1, 2025

ZAKAY LAW GROUP, APLC

By: 
Jennifer Gerstenzang, Esq.

Attorney for PLAINTIFF

///

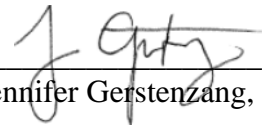
1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

DEMAND FOR A JURY TRIAL

PLAINTIFF demands a jury trial on issues triable to a jury.

DATED: May 1, 2025

ZAKAY LAW GROUP, APLC

By: 
Jennifer Gerstenzang, Esq.

Attorney for PLAINTIFF